

# Compliance Summary

From July 01, 2017 to July 31, 2017

## Eastern Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	578	45	92%	1,060	21	98%	472	60	87%	5	0	100%
Tulsa 2	487	46	90%	846	15	98%	15	0	100%	0	0	N/A
Tulsa 3	657	57	91%	1,229	26	97%	430	51	88%	6	0	100%
<b>Tulsa Total</b>	<b>1,722</b>	<b>148</b>	<b>91%</b>	<b>3,135</b>	<b>62</b>	<b>98%</b>	<b>917</b>	<b>111</b>	<b>87%</b>	<b>11</b>	<b>0</b>	<b>100%</b>
Sand Springs	64	20		127	6	86%	2	0	100%	2	0	100%
Jenks	29	7		54	1	90%	0	0	N/A	0	0	N/A
Bixby	39	8		60	0	91%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>132</b>	<b>35</b>		<b>241</b>	<b>7</b>	<b>88%</b>	<b>2</b>	<b>0</b>	<b>100%</b>	<b>2</b>	<b>0</b>	<b>100%</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:53**

**Dispatched to On Scene: 9:07**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From July 01, 2017 to July 31, 2017

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	994	64	93%	1,621	28	98%	484	16	96%	10	0	100%
Oklahoma City 2	951	132	86%	1,455	24	98%	221	11	95%	4	0	100%
Edmond	167	13	92%	261	7	97%	58	0	100%	1	0	100%
<b>Total OKC &amp; Edmond</b>	<b>2,112</b>	<b>209</b>	<b>90%</b>	<b>3,337</b>	<b>59</b>	<b>98%</b>	<b>763</b>	<b>27</b>	<b>96%</b>	<b>15</b>	<b>0</b>	<b>100%</b>
Warr Acres	33	2		40	1	95%	0	0	N/A	0	0	N/A
Bethany	60	6		121	3	95%	0	0	N/A	0	0	N/A
Mustang	29	8		44	1	87%	17	5	70%	0	0	N/A
The Village	17	2		36	0	96%	0	0	N/A	0	0	N/A
Nichols Hills	6	0		1	0	100%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>145</b>	<b>18</b>		<b>242</b>	<b>5</b>	<b>94%</b>	<b>17</b>	<b>5</b>	<b>70%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	11			10			0			0		

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:50**

**Dispatched to On Scene: 9:21**

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**July 1, 2017 to July 31, 2017**

**Eastern Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	578	45	92%
<b>District 2</b>	487	46	90%
<b>District 3</b>	657	57	91%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	994	64	93%
<b>District 2</b>	951	132	86%
<b>Edmond</b>	167	13	92%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

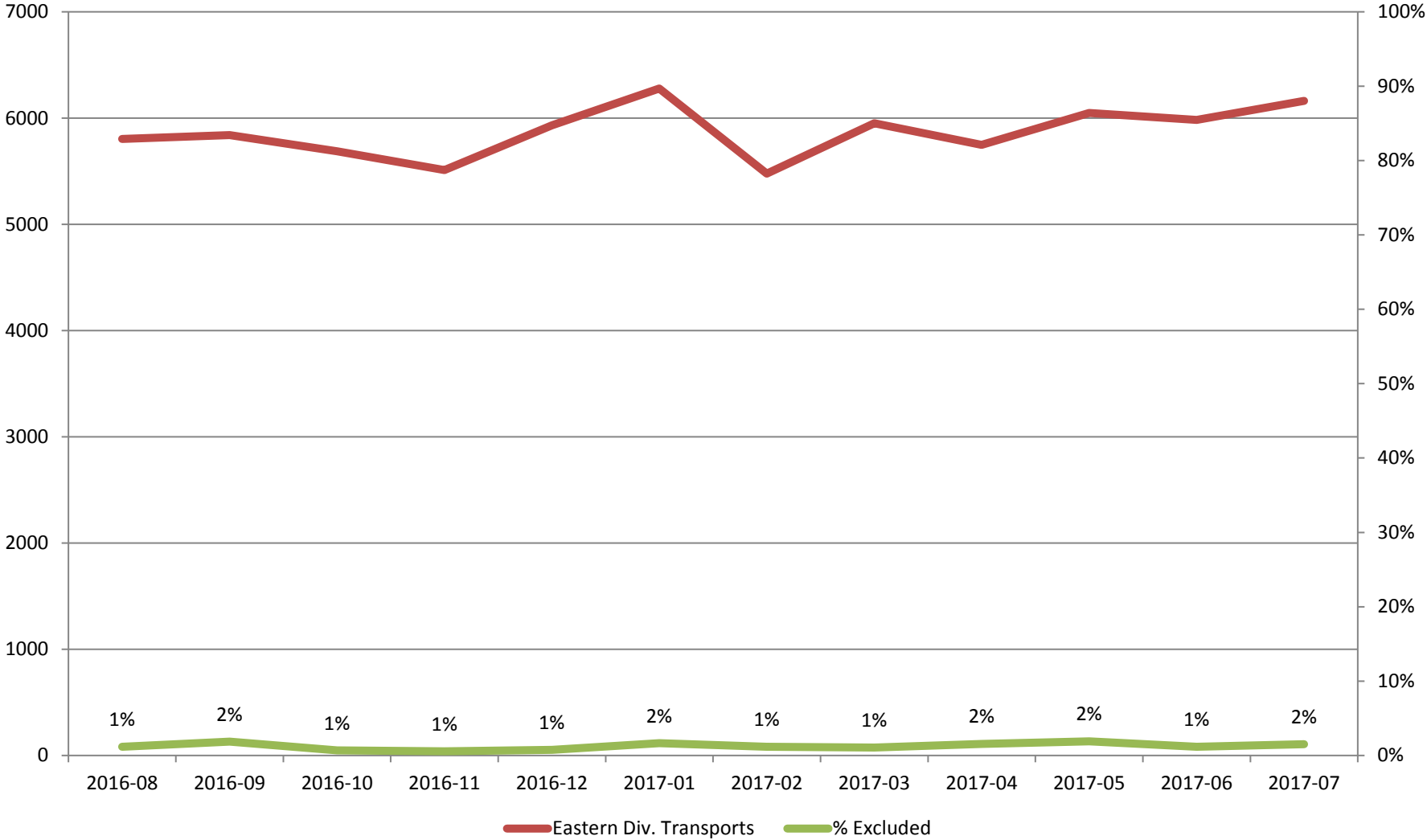
Response Time Exclusion Summary Report  
 Three Months ending July, 2017

	Month Priority	2017-05				2017-06				2017-07			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other		1				4				1			
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		26	30	10		32	25	7	1	39	40	8	
Final Weather		11	17	19	1	1				4		2	
<b>Eastern Exclusions Total</b>		<b>38</b>	<b>47</b>	<b>29</b>	<b>1</b>	<b>37</b>	<b>25</b>	<b>7</b>	<b>1</b>	<b>44</b>	<b>40</b>	<b>10</b>	<b>0</b>
<b>East Transports*</b>		1802	3287	944	16	1805	3193	970	14	1854	3376	919	13
<b>East Late</b>		167	69	101	0	170	68	88	1	183	69	111	0
<b>East % of Transports</b>		2%	1%	3%	6%	2%	1%	1%	0%	2%	1%	1%	0%
<b>East Compliance**</b>		90%	97%	89%	100%	90%	97%	90%	92%	90%	97%	87%	100%
<b>East Compliance W/O Exclusions**</b>		88%	96%	86%	94%	88%	97%	90%	86%	88%	96%	86%	100%
<b>Western Division</b>													
Final Other										3			
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		25	5	1		12	7	2		16	5	1	
Final Weather		16	3	1		8	4	1		9		3	
<b>Western Exclusions Total</b>		<b>41</b>	<b>8</b>	<b>2</b>	<b>0</b>	<b>20</b>	<b>11</b>	<b>3</b>	<b>0</b>	<b>28</b>	<b>5</b>	<b>4</b>	<b>0</b>
<b>West Transports*</b>		2223	3594	778	4	2167	3493	732	27	2257	3579	780	15
<b>West Late</b>		218	57	27	0	227	67	45	2	227	64	32	0
<b>West % of Transports</b>		2%	0%	0%	0%	1%	0%	0%	0%	1%	0%	1%	0%
<b>West Compliance**</b>		90%	98%	96%	100%	89%	98%	93%	92%	89%	98%	95%	100%
<b>West Compliance W/O Exclusions**</b>		88%	98%	96%	100%	88%	97%	93%	92%	88%	98%	95%	100%

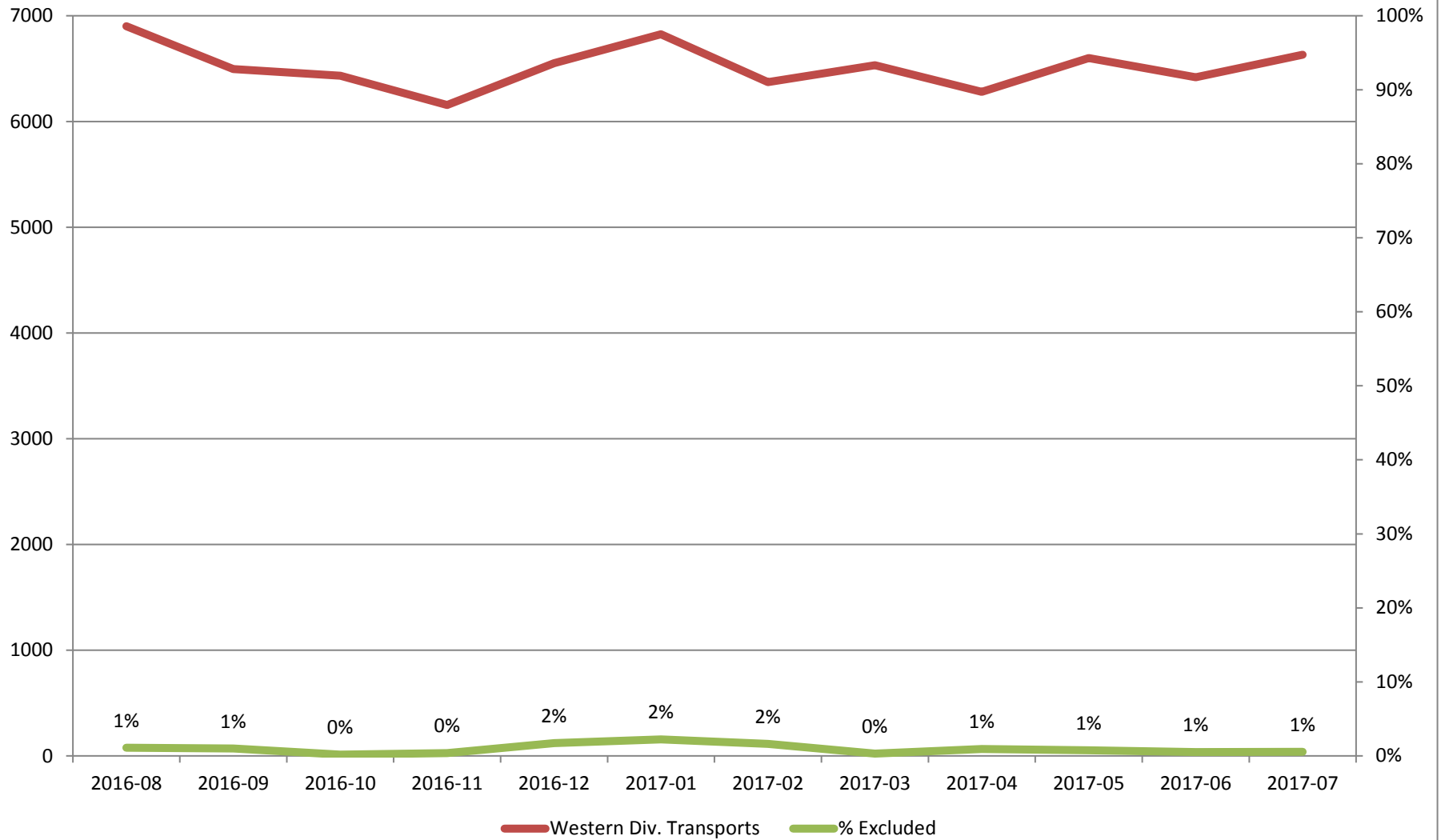
\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

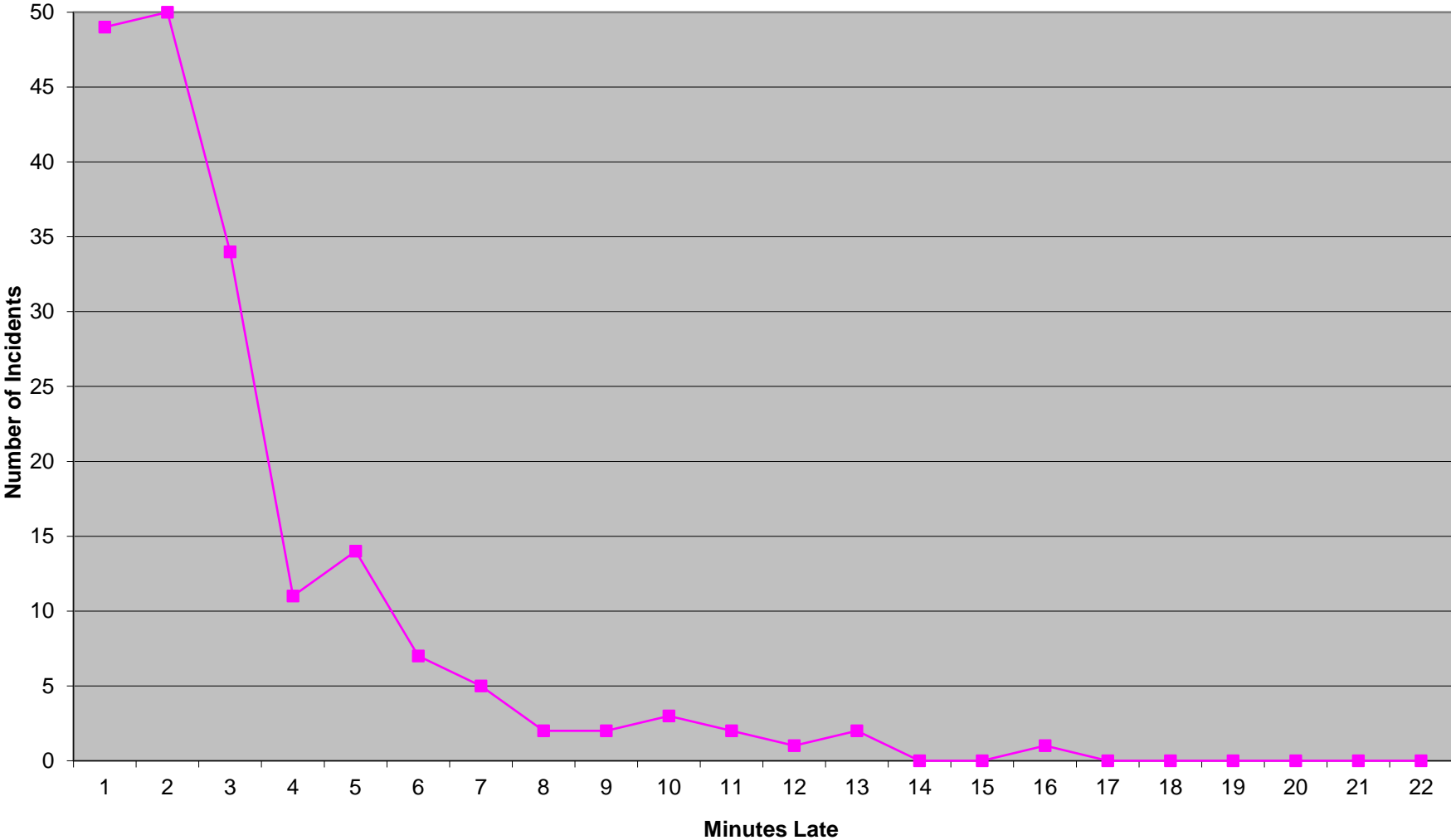
# Eastern Division Response Time Exclusions Twelve Months ending July, 2017



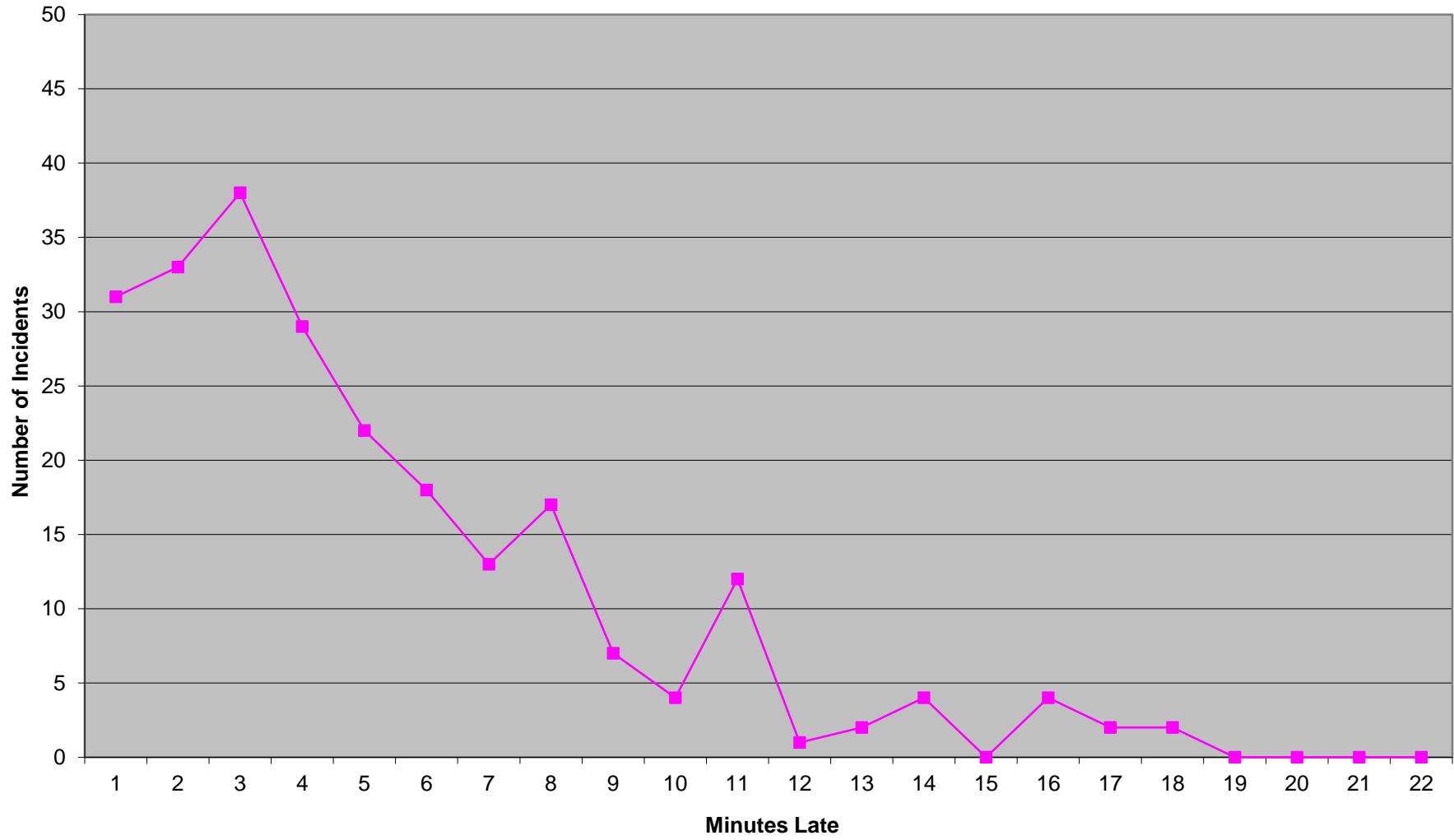
## Western Division Response Time Exclusions Twelve Months ending July, 2017



**Eastern Division Priority 1 Late Calls  
July 2017**



### Western Division Priority 1 Late Calls July 2017





# Edmond Priority 1 Late Calls July 2017

