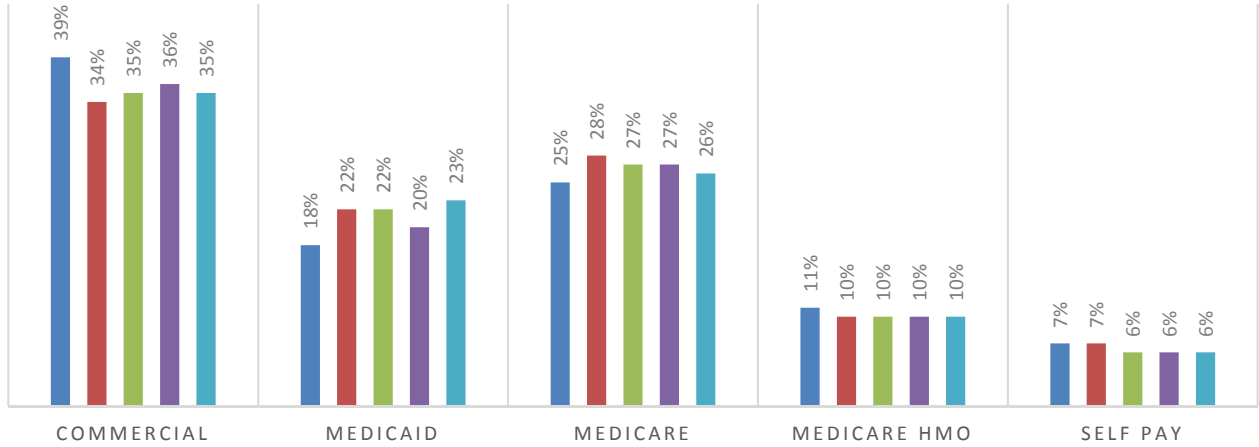


Patient Financial Services
Key Performance Indicators
December Board Meeting
2016

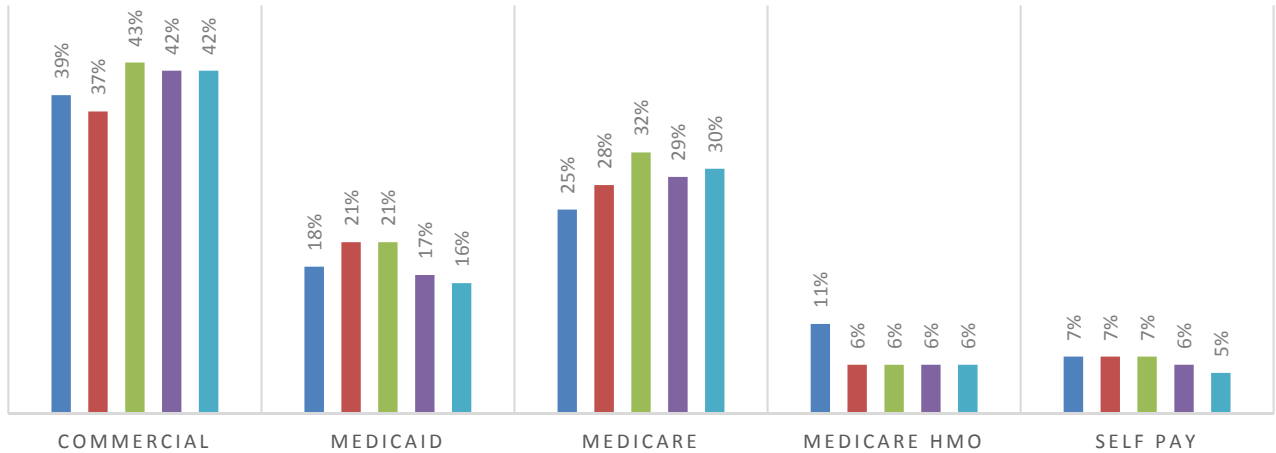
% AVERAGE WEEKLY PAYMENTS THROUGH 10/31/2016 EAST

■ FY 13-East
 ■ FY 14-East
 ■ FY 15-East
 ■ FY16-East
 ■ FY17-East

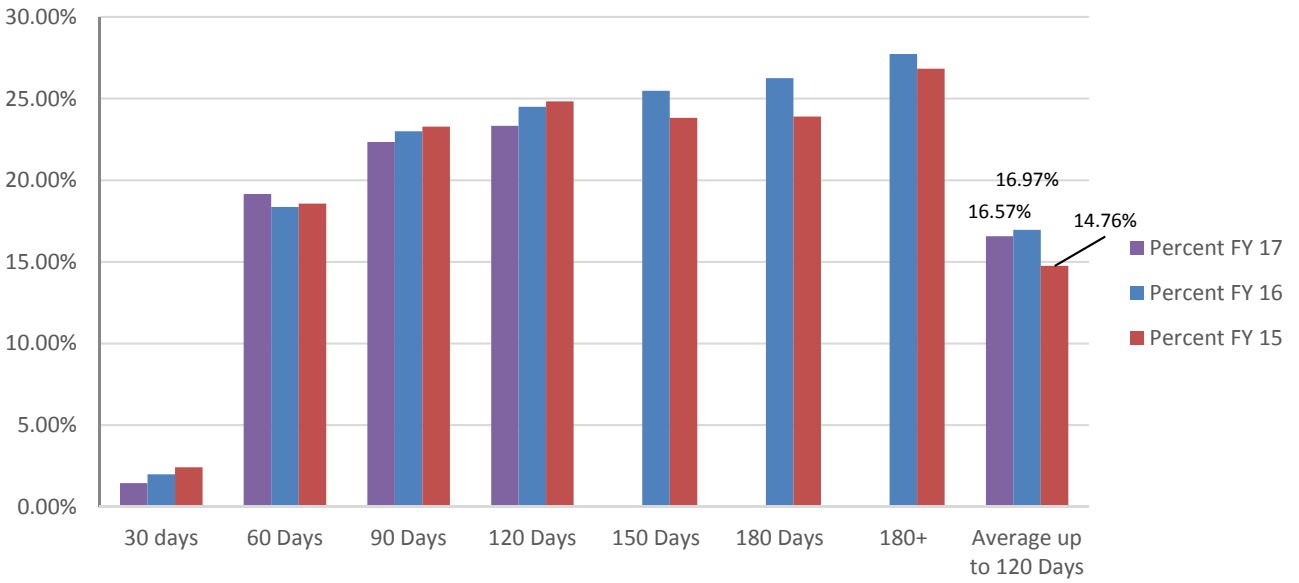


% AVERAGE WEEKLY PAYMENTS THROUGH 10/31/2016 WEST

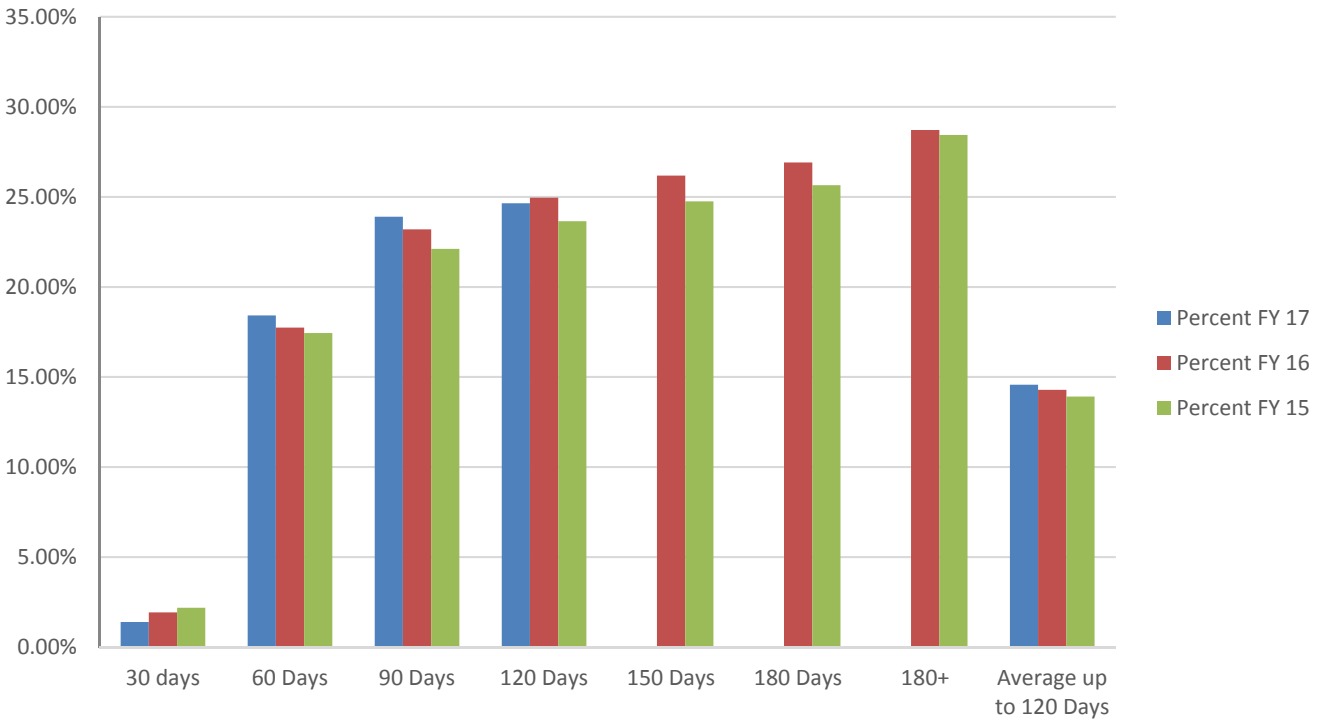
■ FY 13-West
 ■ FY 14-West
 ■ FY 15-West
 ■ FY 16 West
 ■ FY 17 West



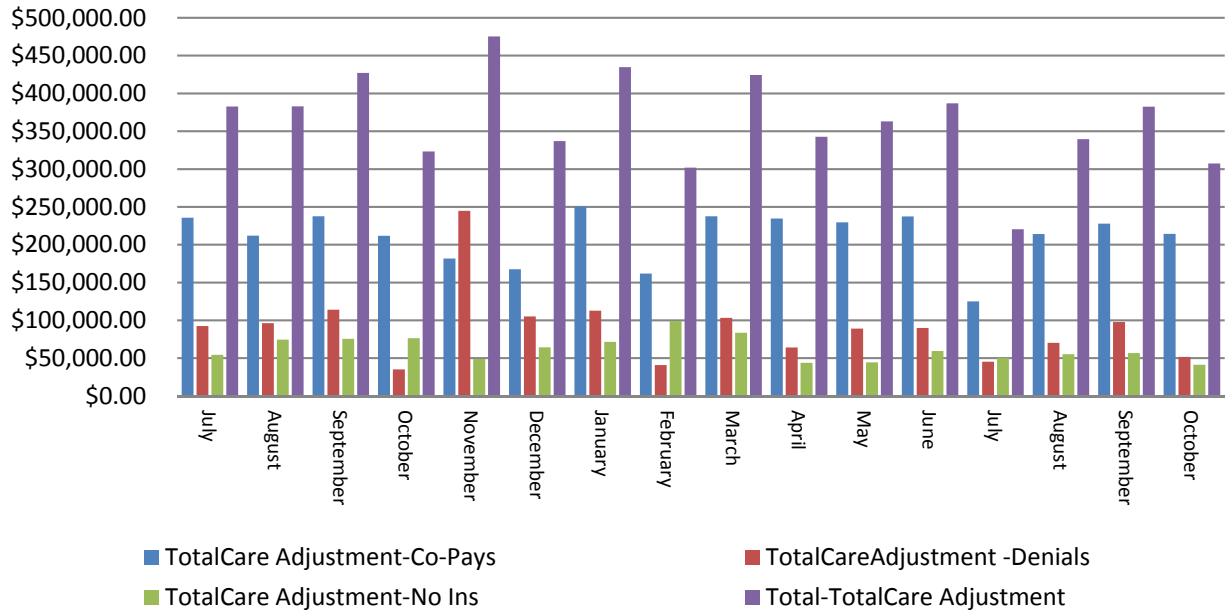
Average % of Collections to Gross Charges
 Different Date Intervals
 East-Through October 2016



Average of Collections to Gross Charges
 Different Date Intervals
 West-Through October 2016



EMSACare Adjustments East



EMSACare Adjustments West

