

Compliance Summary

From May 01, 2017 to May 31, 2017

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	562	51	90%	988	15	98%	458	54	88%	4	0	100%
Tulsa 2	506	48	90%	791	15	98%	14	0	100%	5	0	100%
Tulsa 3	615	45	92%	1,229	30	97%	471	46	90%	7	0	100%
Tulsa Total	1,683	144	91%	3,008	60	98%	943	100	89%	16	0	100%
Sand Springs	58	10		142	5	92%	0	0	N/A	0	0	N/A
Jenks	31	8		59	0	91%	1	1	0%	0	0	N/A
Bixby	30	5		78	4	91%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	119	23		279	9	91%	1	1	0%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:53

Dispatched to On Scene: 9:07

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From May 01, 2017 to May 31, 2017

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	947	67	92%	1,690	17	98%	426	13	96%	4	0	100%
Oklahoma City 2	941	110	88%	1,451	29	98%	260	9	96%	0	0	N/A
Edmond	184	18	90%	224	5	97%	72	5	93%	0	0	N/A
Total OKC & Edmond	2,072	195	90%	3,365	51	98%	758	27	96%	4	0	100%
Warr Acres	22	1		41	0	98%	0	0	N/A	0	0	N/A
Bethany	67	8		96	1	94%	1	0	100%	0	0	N/A
Mustang	33	14		45	4	76%	19	0	100%	0	0	N/A
The Village	25	0		45	1	98%	0	0	N/A	0	0	N/A
Nichols Hills	4	0		2	0	100%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	151	23		229	6	92%	20	0	100%	0	0	N/A
Piedmont	7			4			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:35

Dispatched to On Scene: 9:07

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary
May 01, 2017 Year to May 31, 2017

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	562	51	90%
District 2	506	48	90%
District 3	615	45	92%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	947	67	92%
District 2	941	110	88%
Edmond	184	18	90%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

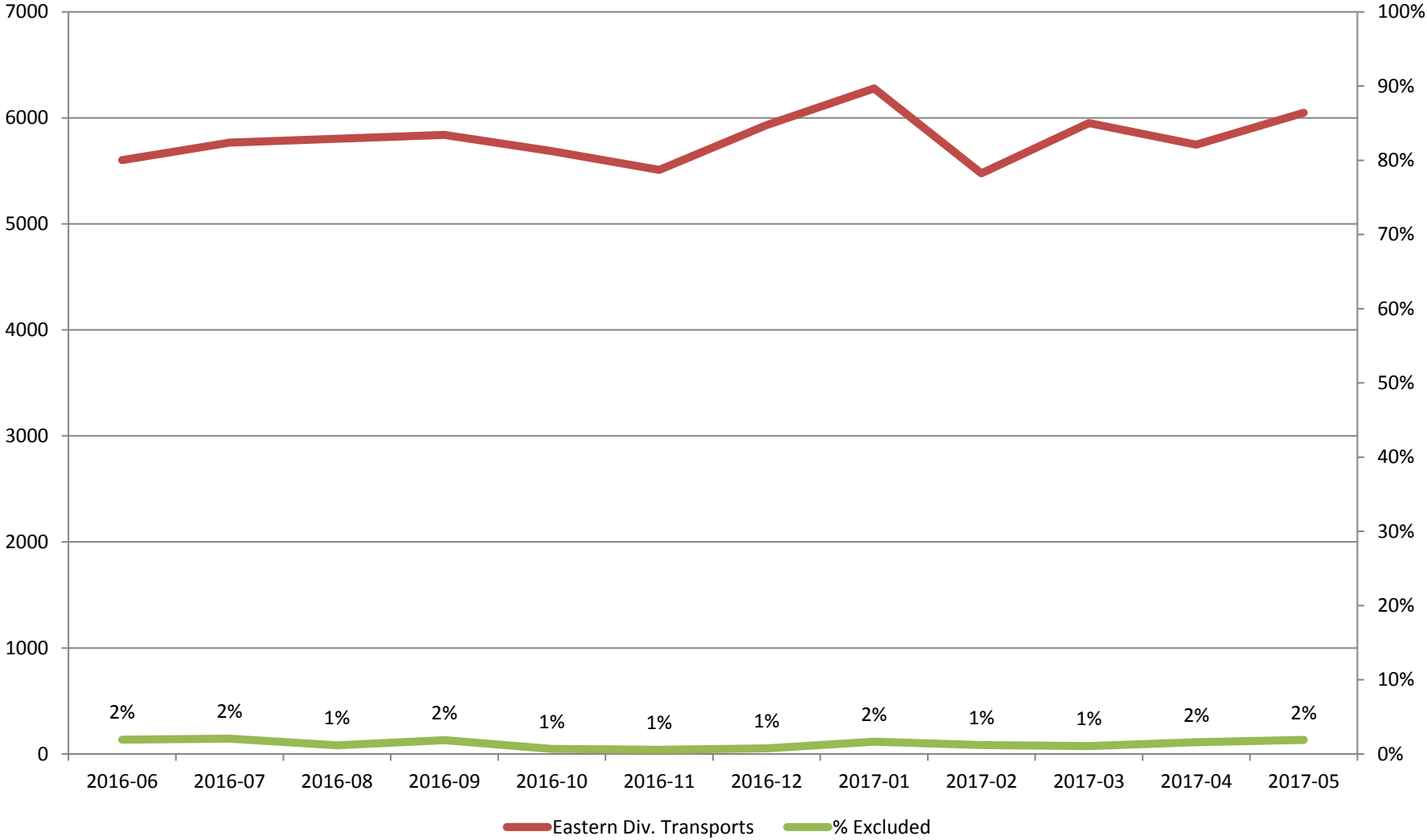
Response Time Exclusion Summary Report
 Three Months ending May, 2017

	Month Priority	2017-03				2017-04				2017-05			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other		2	1			1				1			
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		38	13	7		26	16	4		26	30	10	
Final Weather		3				27	11	5		11	17	19	1
Eastern Exclusions Total		43	14	7	0	54	27	9	0	38	47	29	1
East Transports*		1888	3172	879	13	1676	3151	903	17	1802	3287	944	16
East Late		137	36	51	1	141	33	55	2	167	69	101	0
East % of Transports		2%	0%	1%	0%	3%	1%	1%	0%	2%	1%	3%	6%
East Compliance**		92%	98%	94%	92%	91%	98%	93%	88%	90%	97%	89%	100%
East Compliance W/O Exclusions**		90%	98%	93%	92%	88%	98%	92%	88%	88%	96%	86%	94%
<hr/>													
	Month Priority	2017-03				2017-04				2017-05			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		11	3	1		17	8			25	5	1	
Final Weather		4	2			27	5	1		16	3	1	
Western Exclusions Total		15	5	1	0	44	13	1	0	41	8	2	0
West Transports*		2294	3398	832	9	2106	3365	800	9	2223	3594	778	4
West Late		207	47	18	1	180	46	40	1	218	57	27	0
West % of Transports		1%	0%	0%	0%	2%	0%	0%	0%	2%	0%	0%	0%
West Compliance**		90%	98%	97%	88%	91%	98%	95%	88%	90%	98%	96%	100%
West Compliance W/O Exclusions**		90%	98%	97%	88%	89%	98%	94%	88%	88%	98%	96%	100%

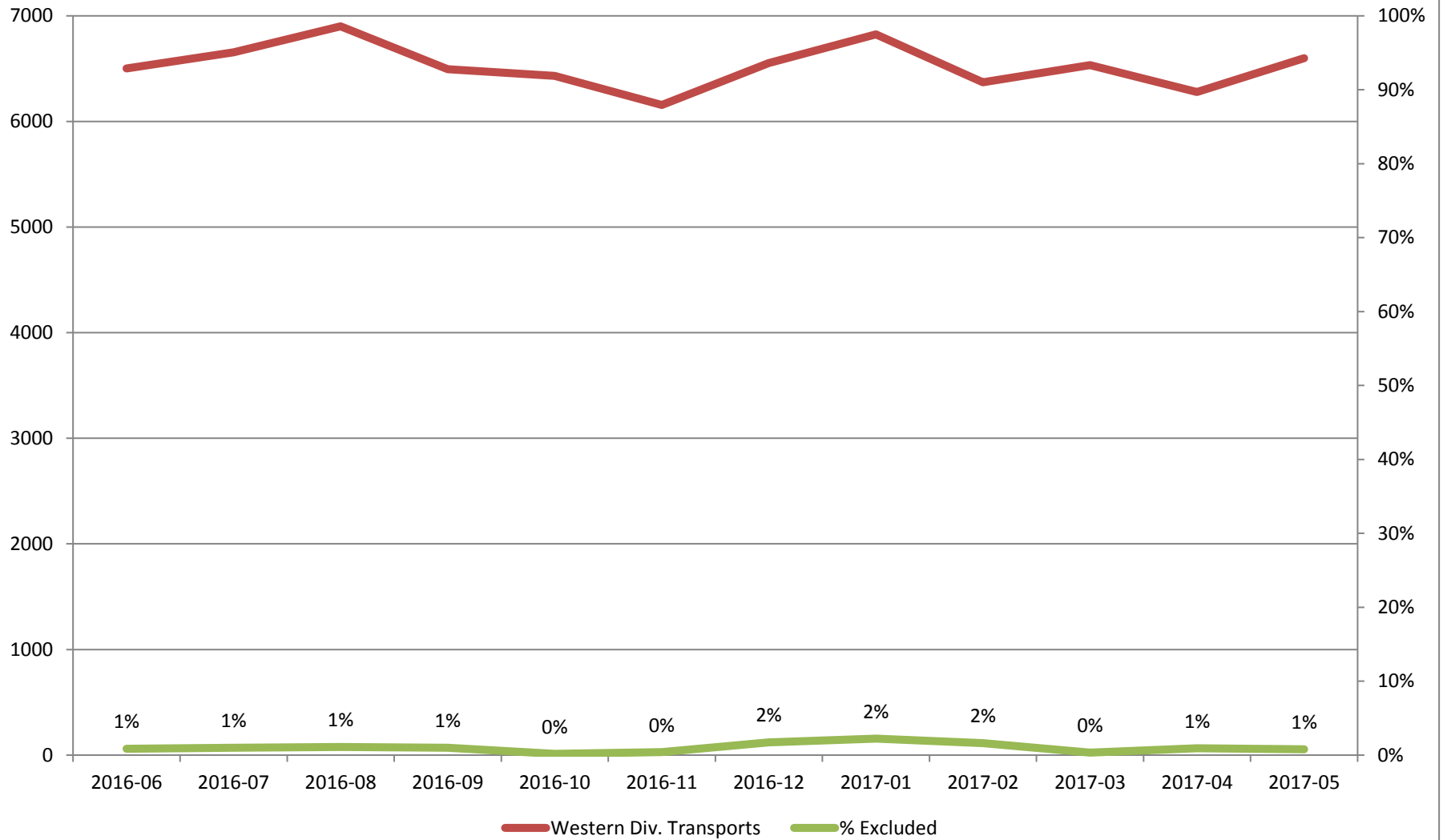
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

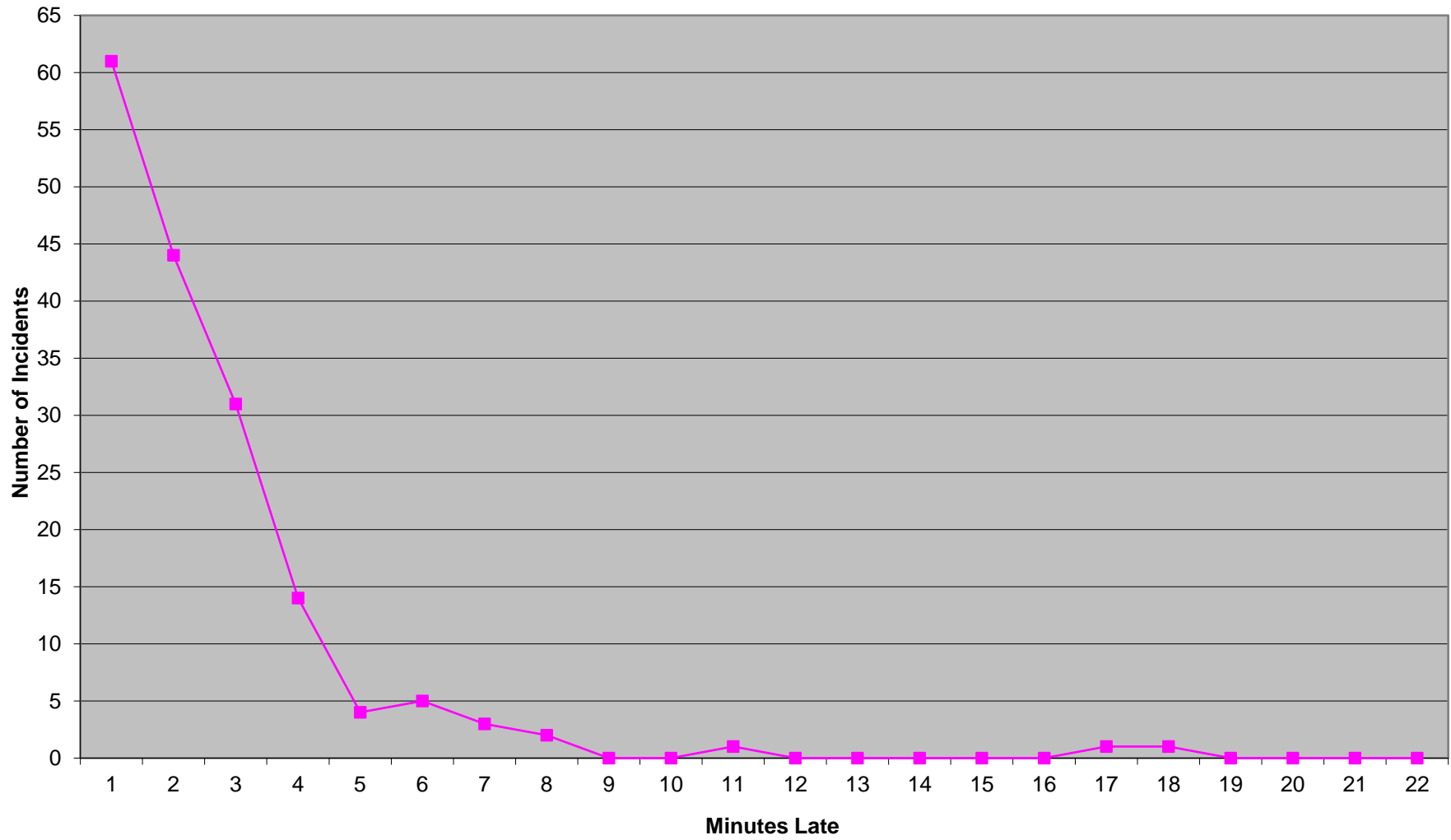
Eastern Division Response Time Exclusions Twelve Months ending May, 2017



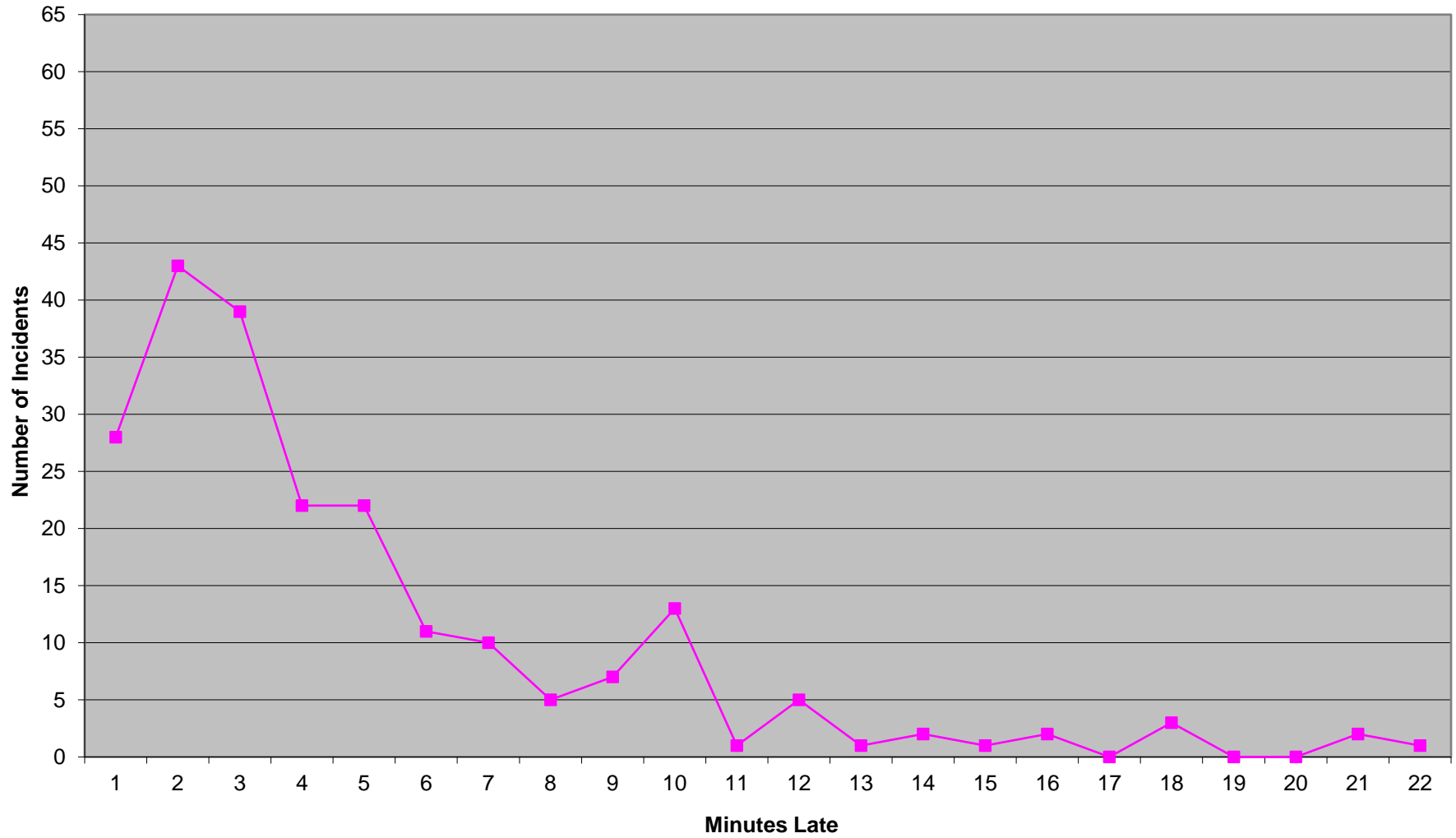
Western Division Response Time Exclusions Twelve Months ending May, 2017



**Eastern Division Priority 1 Late Calls
May 2017**



Western Division Priority 1 Late Calls May 2017



Edmond Priority 1 Late Calls May 2017

